

OAHU DISTRICT OFFICE

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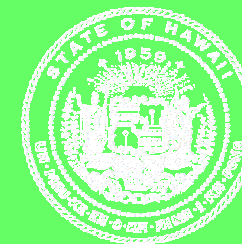
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STATE OF HAWAII DEPARTMENT OF TAXATION



Hawaii Tax Information at a Glance

Linda Lingle
Governor

Kurt Kawafuchi
Director of Taxation

Revised September, 2005

Obtain tax forms and information ALL day, EVERY day!

Department of Taxation Website:

www.hawaii.gov/tax

Resources and services available on the website include:

- State Tax Forms and Instructions
- Informational Brochures and Publications
- Hawaii Tax Laws (unofficial)
- Hawaii Administrative Tax Rules (unofficial)
- Tax Information Releases
- Department of Taxation Announcements
- Statistical Reports
- Quarterly Newsletter
- Media Releases
- Mailing and Contact Information
- Search Tax Licenses
- and MORE!

TIP: Tax forms for recent years have writable fields. This feature allows you to type in your entries and print the completed form from your computer (although it will not add, subtract, or automatically perform any calculations for you).

Forms By Fax/Mail Service:

- **808-587-7572**
- **1-800-222-7572 (Toll-Free)**

Telephone this 24-hour-a-day service to have forms and publications mailed to you. Selected frequently requested Hawaii tax forms may be faxed to you, usually within 24 hours.

State Tax Resources on CD-ROM:

- **Tax Information CD**
- **Tax Statutes and Administrative Tax Rules (unofficial) CD**

These CD-ROMs are revised annually and are available for a nominal charge.

The Tax Information CD, which usually becomes available in late January, contains tax forms with writable fields for the current year, informational brochures, publications, releases, reports, and more.

The Hawaii Revised Statutes and Administrative Rules CD, which usually becomes available in August,

contains unofficial compilations of the Hawaii Tax Statutes and Administrative Tax Rules, updated through the end of the previous calendar year.

Order forms are available at any district tax office or by calling the Forms By Fax/Mail Service.

Discover the convenience of e-filing!

Four (4) e-filing programs are described below. For more information, contact the eFile Unit by phone at 808-587-1740, or by e-mail at Tax.Efile@hawaii.gov.

Hawaii Business Express One-Stop Business Registration:

www.ehawaii.gov/bizex

Obtain your general excise and other business tax registrations on-line and register with the Department of Commerce and Consumer Affairs and the Department of Labor and Industrial Relations at the same time.

Just answer a series of questions and authorize the payment of any fees by credit card. Your business registration forms are automatically filled in and electronically transmitted to the appropriate department.

Electronic Filing Via the Internet (ELF):

www.ehawaii.gov/efile

You can submit a number of tax forms and payments via the Internet through ELF, including selected general excise, withholding, and transient accommodations tax returns, estimated taxes, filing extension requests, and applications for tax clearances.

Payments with an electronic check can be made for a nominal fee of \$2.50 per transaction. Credit card payments are accepted; however, the credit card companies will add a processing fee to the \$2.50 transaction charge.

Bulk Filing Via the Internet:

Tax professionals and others who file periodic and/or annual general excise tax returns, periodic and/or annual transient accommodations tax returns, or periodic withholding tax returns for their clients may submit these returns as a single electronic file via the Internet.

From the Department's website (www.hawaii.gov/tax), select the Bulk Filing link under "Electronic Filing."

Joint Federal/State Electronic Filing (JELF):

Electronically file your individual income tax return via the Internet at the same time you file your federal income tax return. Use approved tax preparation software or ask your tax professional.

Interested in classes on State taxes? Need a speaker?

The External Training and Outreach Staff Office can help! This office:

- Conducts tax classes in cooperation with other government agencies and nonprofit organizations;
- Provides speakers on various Hawaii tax topics;
- Provides forms and publications to educators for classroom distribution; and
- Conducts Summer and Year-End Workshops (fee charged).

Contact this office by phone at 808-587-1786, or by e-mail at Tax.Training.Outreach@hawaii.gov.

Need help with a specific State tax question, problem, or notice?

Taxpayer Services Branch:

Telephone:

- **808-587-4242**
- **1-800-222-3229 (Toll-free)**

Telephone for the Hearing Impaired:

- **808-587-1418**
- **1-800-887-8974 (Toll-Free)**

Fax: 808-587-1488

E-mail: Taxpayer.Services@hawaii.gov

The Taxpayer Services Branch provides one-stop assistance. Customer service representatives are available during business hours only, but recorded messages and refund information are available anytime.

Taxpayer Advocate:

Telephone: 808-587-1791

E-mail: Taxpayer.Advocate@hawaii.gov

If you have a State tax problem that you haven't been able to resolve through the normal processes, the Taxpayer Advocate may be able to assist.